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## Terms of Service

Reid Ready Life Coaching, LLC (RRLC) is a privately-owned company that provides coaching services and coach training, webinars and workshops, affiliate programs, miscellaneous services, and/or merchandise (Services, Training & Products). In general, Services, Training & Products are available for purchase by RRLC Clients, Non-RRLC Clients, Site Members, or Subscription Members. Some discounts, exclusive access to, and, or stipulations may apply for some Services, Training & Products.

**All rights, access, and benefits that generate revenue, or defined as proprietary property, are strictly reserved for the owner and founder of RRLC to use, terminate, expand, and/or implement at RRLC owner's discretion and in accordance with RRLC policies, procedures, processes, and as governed by the laws and regulations of the State of New Jersey, and where federally applicable, the United States Government. Any violation or obstruction of RRLC and, or its owner, staff, partners, and affiliates ability to carry our RRLC's mission, or ability to facilitate and implement RRLC's Services, Training & Products, will be subject to legal penalties, fees and actions, pursuant to NJ Laws or Federal Laws were applicable.**

### I. General Terms

- A. By signing up for Subscriber Membership, any Site Memberships, or access to any service or training platform hosted by RRLC or a third-party working on behalf of RRLC, you give RRLC permission to call and or email you regarding member services, special promotions, site maintenance or technical issues, upcoming sessions, service reminders, other services and activities that may be of interest or related to RRLC business activities. You can opt-out of receiving additional communications related to marketing and promotions, or RRLC's newsletter by sending us an email to: [coaching@reidreadycoaching.com](mailto:coaching@reidreadycoaching.com), written communication by USPS to: P.O. Box 132 Clementon, NJ 08021, or by opting out of further communications according the Opt-Out instructions indicated in a notification you receive. Please give us 30-days to remove you from receiving additional communications. You may still receive reminders and service-related communications, even if you opt out of promotional-based communications.
- B. We will protect your privacy to the best of our ability. We will not intentionally share your data with third-parties. RRLC is not responsible for the privacy procedures and criteria or breach thereof for WIX, PayPal, Facebook, Google, and, or any other providers that you have accesses or use in conjunction with your membership or affiliation type with RRLC.
- C. Introductory fees, tuitions, costs are ineligible for certain discounts, are temporary, and only apply during an introduction period for any given Service, Training and Product.
- D. Discounts cannot be combined or redeemed for cash value.

- E. RRLC or its designated person reserves the right to make changes to all RRLC's memberships, RRLC website and or webpages, related services, training, products, discounts, and activities without further notice.
- F. RRLC or its designated person reserves the right to update and make changes to the Terms of Service at any time without further notice. You are responsible for reading the Terms of Service and other policies, and to call our offices and or designated person if you do not understand any terms discussed herewith.
- G. All Site Members, Subscribers, clients, or any individuals or entities that want to cancel or delete their account, affiliation, or membership with RRLC must request to cancel or delete their account or relationship in writing by sending RRLC an email to: [coaching@reidreadycoaching.com](mailto:coaching@reidreadycoaching.com), or a written communication by USPS to: P.O. Box 132 Clementon, NJ 08021.
- H. All Site Members, Subscribers, clients, and any individuals or entities that wants to opt out of notifications, emails, or other opt-out-based features may do so by opting out according the Opt-Out Procedures listed in those notifications, emails, or opt-out based features. Please give us 30 days to cancel or delete your membership after receiving your request. Failure to request cancellation in writing will lead to a continuation of Site Membership Access, being billed for Site Membership, and receiving notifications and Site Membership Activities.
- I. All Site Members, Subscribers, clients, partners, affiliates, or other individual or entity must first use arbitration as means to identify and implement a remedy if you and RRLC, its owner, affiliates, employees, contractors, or designated person or entity cannot come to terms with satisfying a complaint, problem or concern, excluding illegal infractions or activities. You agree to be governed by the State of New Jersey business, civic, and/or criminal laws to arbitrate in lieu of filing a legal suit with New Jersey's court system.
- J. All clients, visitors, Site Members, and Subscriber Members are responsible for reading the Terms of Service and any posted documentation on RRLC's website regarding terms and expectations related to services, policies, plans, products, training, and/or sessions on a regular basis and before making purchases or signing up for activities, events, or memberships.

## **II. By purchasing RRLC's Services, Training & Products, or Site Membership, you understand and agree to the following:**

- A. You are responsible for paying in full any invoices for Services, Training & Products that you purchase, and according to your RRLC Agreement regarding to receive those Services, Training & Products that you purchase and our intention to render those Services, Training & Products.
- B. RRLC can deny Services, Training & Products to anyone for any reason, and as RRLC deems necessary for the protection and safety of its business objectives, proprietary systems or procedures and processes, staff, affiliates, partners, employees and/or contractors.
- C. RRLC will not give a refund under any circumstances for unused, incomplete, and/or partially completed Services, Training, & Products. However, RRLC may consider

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other actions or remedies, such as credit towards another service, and other remedies on a case-by-case basis, if requested in writing by the purchaser of the Services, Training & Products that may be in question.

- D. RRLC its staff, affiliates, contractors, employees or owner does not make any guarantee about results, benefits, or opportunities Services, Training & Products may have to any client under any circumstances.
- E. You will not to hold RRLC its staff, affiliates, contractors, employees, or owner legally or otherwise responsible, or negligent, or liable for damages related to its Services, Training & Products, for any reason.
- F. To contact RRLC offices and advise a designated person in writing if you have any problems, concerns, or questions about any Services, Training & Products and, or if you seek a remedy for any reason.
- G. Services, Training & Products may be completed or provided by a third-party source. You will abide by the Terms and Services of any third-party source or entity that partners with RRLC to provide Services, Training & Products. You will contact said third-party source if you experience any problems, questions or concerns with any Services, Training & Products that third-party source provides, if and where applicable or valid.

### **III. By Joining RRLC as a Site Member and accessing benefits, Services, Training & Products exclusive to Site Members on RRLC's website, you understand and agree to the following:**

- A. You may have access to designated website pages or areas with exclusive access to benefits or Services, Training & Products not available to the general public. Some designated areas may be further restricted, or have different benefits from, non-RRLC clients, RRLC clients, RRLC Coaches, business partners, affiliates, staff and other individuals who are registered Site Members, based on the membership type and purpose.
- B. Different membership types or reasons may have different services, or function, and Site Members may receive different price/fee, discounts, bonuses, benefits, quantity or quality based on Site Membership Type and purpose of membership.
- C. You will only access to authorized pages and features of RRLC's site and, or company based on your assigned membership type and reason. Unauthorized access to pages or features of RRLC's site or company is a direct violation of our policy. Violation of this policy will lead to immediate termination of your membership, rights, and privileges , with or without notification. You will not be entitled to a refund or credit for Services, Training & Products. If deemed legally negligent or fraudulent by any unauthorized access or activities you will be subject to all punishments and fines allowable under the State of New Jersey, or/and the United States Government, and if applicable international laws.

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#### **IV. As a Site Member, you understand and agree to the following terms:**

- A. Your Site Membership is not guaranteed, and no member is entitled to a Site Membership or to have Site Member status.
- B. Your Site Membership can be discontinued at any time with or without cause or infraction.
- C. Your Site Membership and access to benefits, Services, Training & Products will be terminated immediately if you violate our Terms of Service or policies.
- D. RRLC or its designated personnel has the right to change Site Members from a free to a fee-based Site Membership at RRLC's sole discretion. However, RRLC will notify Site Members who have provided RRLC with a valid email account within 30-days before a fee change, if such free to fee conversion occurs and or applies.
- E. All posts, images, files, videos, and / or uploads to any designated Site Member areas, or any areas throughout RRLC's website site that Site Members implement in any designated area, becomes the property of RRLC and can be used without providing the Site Member any compensation or royalties.
- F. Any posts reported by another Site Member for being explicitly and, or intentionally sexist, racist, discriminatory, or deemed inappropriate by RRLC staff or designated person, will be removed immediately. Two or more violations of this policy will cause for the immediate termination of Site Membership and access to Services, Training & Products.
- G. RRLC has the right to ban any former or dismissed Site Member for the duration and longevity that Site Membership may exist or is available.
- H. Site Members can request to have their membership deleted or terminated at any time.
- I. RRLC can deny access and, or Site Membership to any person without notice or cause.
- J. Site Members, staff, affiliates, business partners, contractors, employees, and any person who accesses information on RRLC's site, or within RRLC's company, must protect, keep confidential and private any personal data posted by other members, or information posted by RRLC, its clients, and or its affiliates and staff. This means, no spamming or sharing information posted in designated areas without approval or permission of the data or information owner, or unless otherwise indicated in the post.
- K. Site Members will not post or share fraudulent information, or participate in any illegal business transactions while using RRLC's site or accessing site pages and features.
- L. Site Members will not share proprietary RRLC information, plagiarize or steal RRLC and or other Site Members rightfully owned information and or material at any time.
- M. All Site Members will maintain respect for individual Site Members and for the collective Site Membership community, this includes respecting the dignity and best interests of other Site Members and RRLC Staff, affiliates, business partners, and clients whom Site Members interact with during their Site Membership.

- N. Site Membership services, discounts or benefits are not prorated.
- O. Site Memberships cannot be shared, and Site Membership Benefits cannot be transferred to other people, entities/businesses or the like for use.
- P. Non-eligible and/or non-Site Member discounts, services, coupons or promotions cannot be combined with your Service Membership.
- Q. Site Membership is for the duration signed up for and will expire on the expiry date indicated in your agreement. Once your Site Membership expires, you will need to renew your membership plan. The current fees in effect will be applied.
- R. Site Members cannot have more than one account. If more than one account is identified on RRLC or our webhosts servers, Site Memberships will be terminated and reinstatement will be unallowable.

**V. By signing up and purchasing a subscription service, you understand and agree to the following:**

- A. When clients signup for an RRLC Subscription Membership Plan, they will be entitled to select Services, Training and Products that offer Subscription Members a 12-months or less plan, with discounts for signing up to make automatic or pre-invoiced monthly installment payments.
- B. Services, Training & Products and or supports maybe bundled for the benefit and convenience of Subscription Members, and the cost or prices for services and fees may different from other RRLC memberships, plans, and Services, Training & Products.
- C. Subscription Members may receive a set number of coaching sessions, assessments, session or service related emails and accountability check -ins according to each Subscription Members respective agreement and Service, Training and Products purchased.
- D. Subscription members may receive discounts on other eligible RRLC Services, Training and Products, where and when available during their Subscription Membership and according to their respective agreement.
- E. The Subscriber are purchasing a monthly subscription to enjoy the benefits of discounted services through the Subscriber Membership. The Subscriber Member's use and access to the Subscriber Membership Page (Page) to purchase their membership. This Page is subject to the rules and procedures of Reid Ready Life Coaching, LLC (RRLC). Subscribers do not own the webpage or login. Subscriber Members are restricted to the services and benefits outlined for their subscription and or agreement.
- F. Subscriber Membership is temporary and must be renewed upon the expiration date indicated in the Subscriber Members agreement.
- G. Subscriber Members can cancel their membership at any time before the membership expiry date. Once you cancel your subscription, you will no longer receive the benefits and discounts of Subscription Membership. You will need to

[www.reidreadycoaching.com](http://www.reidreadycoaching.com) | [coaching@reidreadycoaching.com](mailto:coaching@reidreadycoaching.com)

- sign up for a new Subscription Membership Plan to enjoy the benefits of exclusive discounted services and you will receive a new expiration date based on the new Subscription Membership Plan.
- H. Non-eligible and/or non-Subscriber discounts, services, coupons or promotions cannot be combined with the Subscriber Membership.
  - I. Subscriber Membership must be used within the dates the Subscriber Member sign up and the expiration date of the Subscribers Membership. You will need to sign up for a new Subscription Plan at the expiration of your current membership. Current fees will be applied.
  - J. There are no refunds for expired, canceled, missed or unused Services, Training & Products under a Subscriber Membership.
  - K. Subscriber Membership services, discounts or benefits are not prorated.
  - L. Subscriber Membership fees can be changed without prior notification. Current members with an effective membership in place will continue in that membership and payment fee schedule until that membership expires, is cancelled or terminated. Once an older Subscriber Membership expires, is cancelled or terminated, and a new Subscription Memberships is purchased, the Subscriber Member will be charged the most current effective Subscription Membership fee and or Service, Training & Products will be applied.
  - M. Subscriber Memberships cannot be shared by more than one member, and services cannot be transferred to other people, entities/businesses or the like for use. However, Subscriber Memberships can be purchased as gifts for other people, entities/business or the like.
  - N. Each Subscriber Member must have his or her own Subscription Membership Login, which is approved by RRLC's administrator or designated individual. Duplicate memberships will be canceled.
  - O. Fraudulent and, or unlawful use of Subscriber Membership will automatically terminate all services and ban terminated Subscriber Members from future services and activities. Legal actions may be pursued by RRLC for the unlawful or fraudulent use and, or access of RRLC Subscriber Membership, leading to prosecuting and legal suit of the unlawful and, or fraudulent person and, or user according to federal, state, and, or local laws.
  - P. RRLC, its administrator, or designated individual have the right to cancel Subscriber Memberships for any reason at any time. Members will be given a minimum of three (3) days' prior notice to the email account listed for the member or client upon any Subscriber Membership cancelation related to Subscriber Membership expiry or Subscriber Memberships canceled voluntarily by a member. Members who are terminated due to unlawful or fraudulent use of the Subscriber Membership and, or RRLC related services will be terminated immediately and without prior notice. RRLC is not responsible for terminated or canceled Subscriber Membership notifications that do not get read or email notifications that are not delivered due to technical issues, wrong emails on account, inactive emails on account, or nonworking emails on account.



## GLOSSARY OF TERMS

<b>Administrator</b>	An individual with rights to RRLC's site to publish, edit, update, and manage users. There are different Administrator types and roles.
<b>Affiliate</b>	Any entity or individual who receives a bonus or compensation for referring, endorsing and or promoting RRLC's Services, Training & Products
<b>Coach Site Member</b>	A coach who has purchased exclusive access to site pages designated for Coaches and who will have access to Booking and calendar features on RRLC's website. Coach Site Member, will have the same rights and access as Free Site Members, and Paid Site Members, with additional limited rights to RRLC's back office components as it relates to booking appointments with other Site Members and or writing blog articles, in accordance with the Coaches agreement with RRLC.
<b>Contractor</b>	An individual who is contractually designated working for RRLC on a contract and, or per project basis, full or part-time. The Contractor will be setup as a 1099 Contractor. RRLC will not collect taxes from contractors.
<b>Eligible discounts, events, Services, Training and Products (Eligible Offerings)</b>	Any RRLC offering that is designated eligible. Eligible offerings cannot be combined with other offerings. These items are may be subject to some restrictions. The value of eligible offerings are subject to the terms and conditions set by RRLC
<b>Employee</b>	An individual who is legally and contractually designated as a W2, full-time employee on RRLC's Payroll.
<b>Free Site Member</b>	Site Member who must login to RRLC's website to access free Services, Training and Products. Site access and benefits are restricted to only designated pages for those who have the Free Site Membership type.
<b>Non-Eligible discounts, events, Services, Training and Products (Ineligible Offerings)</b>	Any RRLC offering that is designated ineligible. Ineligible offerings cannot be combined with eligible offerings. These items are subject to restrictions.
<b>Paid Site Members</b>	A client, affiliate, partner, or general member who has purchased access to exclusive Services, Training and Products. They will have access to the same site pages as Free Site Members, and additional Services, Training and Products for which is exclusive to that member and according to his/her membership agreement.

<b>Partner</b>	Any entity or individual who shares and carry out RRLC's mission, values, and objectives.
<b>RRLC</b>	Reid Ready Life Coaching, LLC.
<b>RRLC Proprietary Property</b>	Any material, documentation, software, applications, images, videos, social media profiles, clients, data, systems, processes, procedures, personal or professional information not otherwise shared with the general public, in writing or otherwise, and is the sole ownership of Reid Ready Life Coaching or its founder and is protected by a Non-Disclosure/Non-Compete Agreement, and or Confidentially Agreement between RRLC or its owner/founder and employees, affiliates, or contractors, partners, or other individual or entity.
<b>Services, Training &amp; Products</b>	Any service, discount, promotions, events, training, products, and or access to the platforms thereof, and also considered "offerings" that RRLC provides.
<b>Site Member</b>	Any individual who signs up to access member pages on RRLC's website. There are different membership types with different access and roles.
<b>Subscriber Member</b>	A purchaser or paid user of Reid Ready Life Coaching, LLC Subscriber Membership.
<b>Subscription Membership Plan / Subscriber Membership</b>	A plan that includes a set number of specific Services, Training or Product items which are bundled together that a Subscriber Member agrees to pay for over a specific time period in the form of automatically debited or pre-invoiced installment payments.